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# Rosco Installer App Guide

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**A** SCAN ME



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## About The App

The Rosco Installer app is intended to simplify, verify, and assist in the installation of Rosco Vision® cameras for use on Rosco Live®. It is required for every installation.

## Terms & Definitions

**Installer** – The person who will be performing the installation of cameras. This is the primary user of the app.

**Fleet or Company** – Refers to the company database on Rosco Live.

**Company Key** – A unique alpha-numeric key that is required for the installer to install cameras into a company.

## Getting The App

To download the app, it can be found in both the Google Play Store and Apple App Store. Simply download the app to a device of your choosing. The app is also available to download from a QR code included on documentation and packaging material.

### Your Company Key

Each company on Rosco Live has a *Company Key* which is used by the installer to access your company's fleet through the app. The installer **must** have this key before they can begin installing cameras.

The company key is available to Fleet Managers and Group Managers only. It can be found by clicking on the user icon in the top-right corner of the page and selecting the *Company Key* option. There you will find a menu like this:

1. **Company Key** – A special key used by the Installer App for your company.
2. **Email** – Enter the emails of those you wish to distribute the company key to. You can even write a custom message in the message box!
3. **Regenerate Key** – If you no longer wish to grant access to those who you have given a company key to, select this to regenerate a new one.

The screenshot shows the 'Company Key' management interface. At the top, there is a blue header with the text 'Company Key' and a key 'a1b2c3d4e5'. A white box with the number '1' is placed over the key text. Below the header, a red box highlights the main content area. This area contains an 'Emails:' section with a dropdown menu labeled 'Select Subscribers...' (labeled '2'), a 'Message:' text input area, and a blue 'Send' button. Below this, another red box highlights a 'CAUTION' warning and a red 'Regenerate Key' button (labeled '3').



## Installation

The following sections detail what to expect when beginning an installation.

### DV6

When opening the DV6 box, located under the lid is a sticker with a QR and instructions to download the app. If you have not done so, download the app. The QR code is also included on the *Quick Start Guide*.

It is important to not close the install until you complete the installation with the app. You will be required to take pictures of installed components at a point in the app.

After following the instructions for installation, it is time to pair the device over Bluetooth. Open the app, log in if not already logged in, select *DV6*, and select *Install* to begin.

Follow the pairing instructions in the app. Remember that pairing mode must be activated within the first 5 minutes of powering the camera on. If you go over this time before activating pairing mode, remove power from the camera and then power back on to try again.

Continue by entering the information on the following pages. It is recommended to scan the VIN barcode located on the sticker on the driver side door frame. If the vehicle does not have this, then the VIN can be scanned from the plate located on the driver side dashboard facing out the windshield. If all the above fails, the VIN can be entered manually.

Select the CAN connection used for the install.

Next, follow the prompt on the screen to adjust the camera angles. The first channel is the outward facing camera, align it so that the red line is aligned with the horizon. The second channel is the inward facing camera, align the bounding box and silhouette to where the driver's head will be. It helps if the driver seat is in the normal driving position.

After that, take photos of the requested items. You can preview the snapshot by taping the green picture icon. To take another photo, simply tap the camera icon again to open the camera.

Once that is done, the installation is finished! The camera will restart and after it comes back online you will be able to see it in your company on Rosco Live.



## After Installation

After completing the installation of your DV6, you will now be able to see your new camera on Rosco Live. The camera's name will be the VIN that you entered during installation; this of course can be renamed to anything you wish.

## Creating a Profile

Now that you have a DV6 installed and connected to Rosco Live, the next thing you may want to do is adjust some settings! Locate the **Profiles** option in the left side menu to navigate to the Profiles page.

The screenshot shows the 'Profile Settings' page with the 'General' tab selected. The page title is 'Profile Settings | General | Video | Event'. There are three buttons at the top right: 'SAVE' (pink), 'CANCEL' (light pink), and 'DELETE' (red). Below the title bar, there is a dropdown menu set to 'Default' and a question mark icon. A sidebar on the left contains various icons for navigation. The main content area is titled 'General Settings' and includes a note: 'Use the following settings to create a profile for your cameras. Multiple profiles can be created and saved. These settings affect various functions of the camera such as chime volume, LED brightness, time zone, parking mode duration, and other similar settings.' The settings are organized into three columns: 'DV6 / DVXC4', 'DVXC4', and 'DV6'. The 'DV6 / DVXC4' column includes 'Speed Unit' (MPH/EPH), 'Overlay speed on video' (ON/OFF), 'Parking Duration' (1 Hour), and 'Timezone' (US/Eastern). The 'DVXC4' column includes 'Camera Event Chime' (ON/OFF), 'Display Speed on LCD' (ON/OFF), and 'LCD Backlight' (Day Mode and Night Mode). The 'DV6' column includes 'DMS Alert Voice' (ON/OFF), 'Chime Volume' (slider), and 'CAN Bus Which one do I pick?' (Off, OBD-II, J1939 Type 1, J1939 Type 2).

Here you can select and toggle your preferred options for general settings, video recording, and event settings.

When you are ready to save your settings, select **Save** at the top-right corner. You can create a name to save your profile to.

*This does not apply the configuration to the camera, this is simply a template to use when applying configuration profiles.*

## Applying Configuration Profiles

To apply your newly created profile to your camera, locate the **Vehicles** option in the left side menu to navigate to the Vehicles page. Find your camera on this page and click its name to go into the Edit Vehicle page for that camera.

At the top left of the page will be the *Update Profile* button, select this button to open the *Update Profile* modal. Select your profile from the drop-down menu and click *Update*. You will get a confirmation that a configuration change has been made.

If your device is on during this time, it will restart and take the new configuration settings; if it is off then the next time it is powered on it will take the new configuration settings.



## FAQ

### How do I download the app?

You can download the app by scanning the QR code located on the inside lid of the DV6 box or located on top of the Quick Start Guide.

### How do I get credentials to Login?

You can create your own credentials through the app!

1. After you open the app, select **Sign Up** on the login page.
2. Fill out the information and select **Create**.
3. An email will be sent to your inbox with your password.
4. Log in with your credentials

### It says my email already exists?

You most likely already have an account on Rosco Live that uses the same email you tried signing up with. To get around this:

1. Use an email account that is not already in use on Rosco Live OR
2. add a "+" symbol and some text between the first part of your email and the @ symbol. So you'll end up with something like this:
  1. myemail+**installer**@[company.com](#)

You will still receive emails to that email address from Rosco just the same.

### How do I get a Company Key?

The company key is available to Fleet Managers and Group Managers only. It can be found by clicking on the user icon in the top-right corner of the page and selecting the Company Key option.

### Where can I leave feedback?

You can leave feedback [here](#).

### My phone can't find the camera?

The DV6 uses Bluetooth to connect to your phone. In some cases, if there are other things connected to your phone using Bluetooth this may cause interference. Make sure that all Bluetooth devices are unpaired and try again.