



## **Instructions how to manually format CRX and CP4 devices.**

### **How to format SD card on CP4S:**

Bring a key to the respective device (CP2, CP4, KP1S, etc).

1. Please power OFF the device, wait for the LEDs to be completely OFF, then eject the SD card and insert it into a PC.
2. Download the [CP4 Configuration Tool](#).
3. Open the CP4 Configuration Tool and press the Initialize SD card button.
4. Choose the SD card drive and press OK.
5. Put a checkmark on the boxes **Quick Format** and **No Configuration File**.
6. Press Start. This will erase all the data on the SD card. If you have any important information please back it up.

After that, you can insert the SD card into the CP4 device, close the SD card cover, and power it ON.

Below this, you will find the CRX manual format instructions.

### **How to format HDD (SSD) or SD card on CRX:**

1. Press the menu button twice.
2. Press the right arrow key 3 times until you reach "system".
3. Press the down arrow key 2 times until you reach the "service menu", then press the menu button.
4. Once you are in the "service menu", press the menu button on maintenance then select to format HDD/SSD or SD card and press menu again.

#### **For HDD/SSD:**

1. Now you have to confirm the format because the default option is NO, press the right arrow key once and you will see the option "quick".
2. You can press the menu button for quick format. If you however press the right arrow key another time you will see option raw. If you wish to proceed with the raw format press menu (Proceeding with the RAW option may take a long time to complete).
3. The format will start. Once complete the device will reboot.

#### **For SD Card:**

1. Now you may confirm the format because the default option is NO, press the right arrow key and you will see option FAT32 or press again to see option EX4. Always select FAT32 and press the menu button again to start the format.
2. The format will start. Once complete the device will reboot.